



DOORLIFTIQ 750S / 1250S SERIES

SMART SIDE-MOUNT GARAGE DOOR OPENER

USER MANUAL

Smart Garage, Better Living.

Side-mount opener series

WWW.DOORLIFTIQ.COM

sales@doorliftiq.com

DOORLIFTIQ SIDE-MOUNT OPENER



Professional installation and operating guide



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Thank you for choosing our Smart Garage Door Opener. To ensure your safe and convenient use of this product, please read this user manual carefully before installation and operation. The manual contains detailed installation guides and operating instructions that will help you fully utilize all product features and enjoy the safety and convenience offered by this smart device.

Product specifications are subject to change without notice as part of continuous improvement.

This device complies with Part 15 of the FCC Rules.
Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

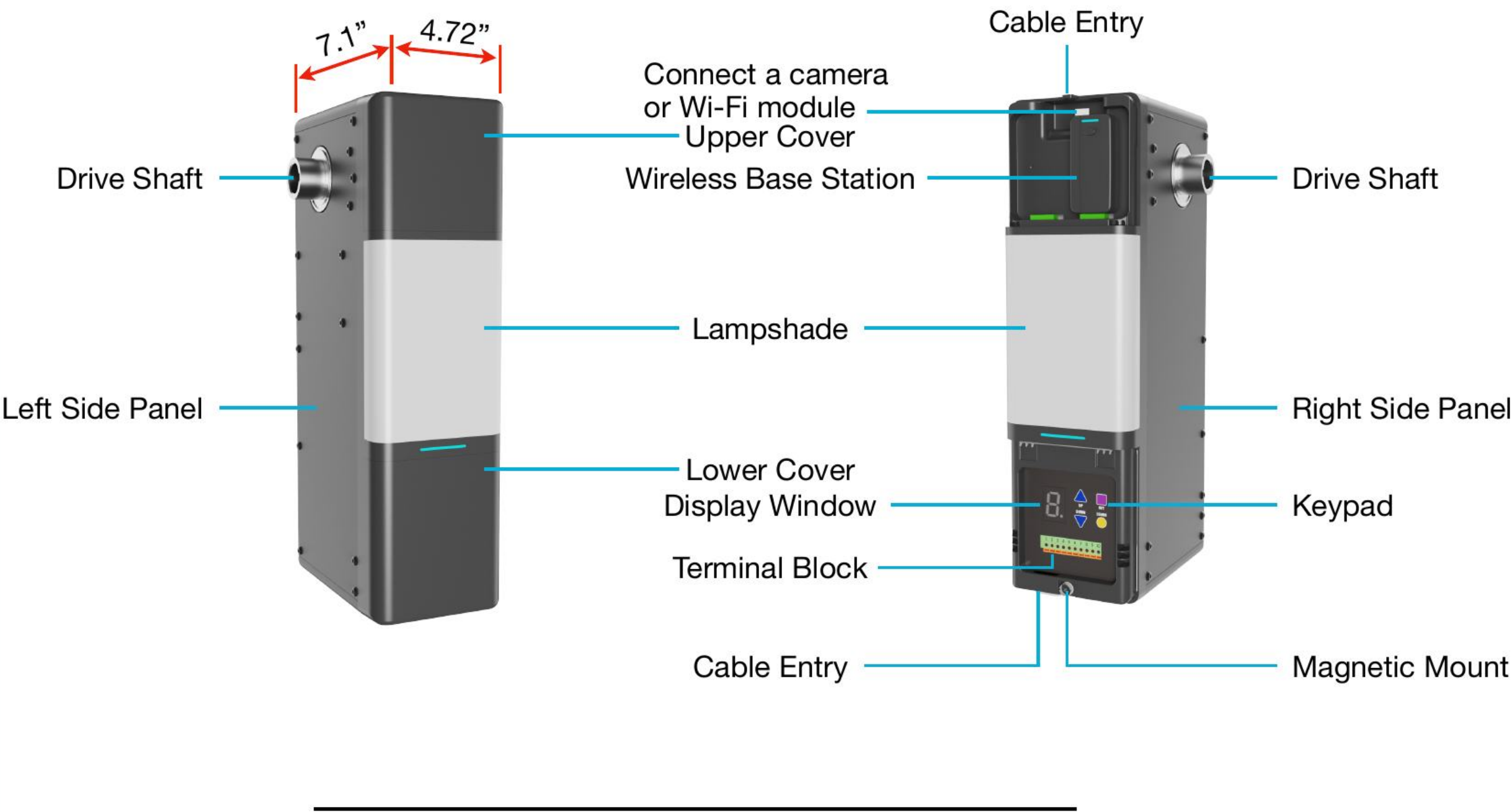
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Product Overview



Features:

- Wall-mounted slim design, only 4.72” wide
- LED welcome light (up to 1500 lumens)
- Electronic travel limit
- Manual release during power failure
- Solid copper motors, Ultra-quiet and powerful
- Soft start and stop
- Automatic safety reverse
- Wireless safety sensors
- One-touch ventilation
- 2K QHD live video with real-time recording
- Real-time monitoring and two-way intercom
- Motion detection, human intrusion detection, and alarm
- Garage door anomaly detection and alarm
- Security rolling code (HomeLink compatible)
- Supports Amazon Alexa and Google Assistant
- Amazon Key-style package delivery (no extra fees)

Accessories:

- Smart camera x 1
- Remote controller x 2
- Wireless wall switch x 1
- Wireless keypad x 1
- Wireless safety sensors x 1 set

Optional Accessories:

- Electric lock x 1
- Backup battery (24V 3.5Ah) x 1 set
- External fuse x 1
- Warning light x 1
- Passage door protection kit x 1

Technical Specifications:

Items	Parameters	Items	Parameters
Power Supply	AC 110~127 V, 50~60 Hz Or AC 230V, 50 Hz	Motor Equivalent Power	3/4 HP 1-1/4 HP
Materials	Plastic, Metal	Wireless Encryption	Keeloq Rolling Code
Wireless Protocol	2.4G + 5G + Bluetooth	Remote Frequency	433 MHz
Motor Type	Solid Copper DC Motor	Remote Range	25~35 m
Max Opening Speed	160 mm/s	Net Weight	Opener: 8.9 kg
Max Door Height	4 m		Opener+Accessories: 10.6 kg
Max Door Area	12 m² 16 m² 26 m²	Gross Weight	12.5 kg
Max Door Weight (Balanced)	385 kg	Product Size	18 x 12 x 42 cm³
Illumination	LED, 1500 lm	Packaging Size	50 x 25 x 25 cm³

! Safety Instructions

To reduce the risk of serious injury or death, please follow all safety guidelines below:

Pre-Installation Preparation

- Read and thoroughly understand all installation instructions before proceeding.
- This opener is designed ONLY for use with properly balanced garage doors. An unbalanced door may cause severe injury or property damage.
- Before installation, a qualified service technician must inspect and verify the condition of:
 - ✓ Cable system
 - ✓ Spring assembly
 - ✓ All related hardware

Installation Specifications

- Remove all attached ropes from the garage door.
- Disengage or disable all manual door locks.
- Emergency release device must comply with:
 - (a) Mounting height ≥ 1.5 m
 - (b) Positioned for easy access while preventing children from touching it

Electrical Safety

- Do not connect to power unless specifically instructed to do so.

Wall Switch Installation

- Location Requirements:
 - (a) Must provide a clear view of the garage door

- (b) Mounted at least 1.5 m above the floor to prevent child access
- (c) Located away from all moving parts of the door
- (d) Must be accompanied by the provided "Warning Label"

Safety Testing

- The automatic reversal system must be tested after installation is complete:
 - ✓ The door must immediately reverse upon contacting a 1-½ inch (3.8 cm) high obstruction. A standard 2x4 block may be used for this test.

Prohibited Operations

- Do not attempt to service or adjust the following components unless you are a qualified technician:
 - ✗ Garage door structural components
 - ✗ Steel Cable Systems
 - ✗ Spring assemblies(All these components are under extreme tension and can cause serious injury)

Battery Ingestion Hazard

- Swallowing the battery in the remote control can cause severe injury.
- Always keep the remote control and batteries out of reach of children.
- If you suspect a battery has been swallowed or inserted into any part of the body, seek immediate medical attention.

Before You Begin Installation

1. Verify Equipment and Tools

- Confirm that the supplied model and all components are complete.
- Prepare all required installation tools in advance.

2. Ensure Electrical Safety

- Verify that the garage's electrical supply meets requirements.
- Confirm that the circuit breaker is operational.
- Disconnect power to the opener before beginning any work.

3. Garage Door Condition Check

- Test the garage door's operation to ensure proper function (see Page 4 for details).
- Remove unnecessary door components (such as cables, chains, angle irons, etc.).
- Deactivate any other devices that will not be used after installation.

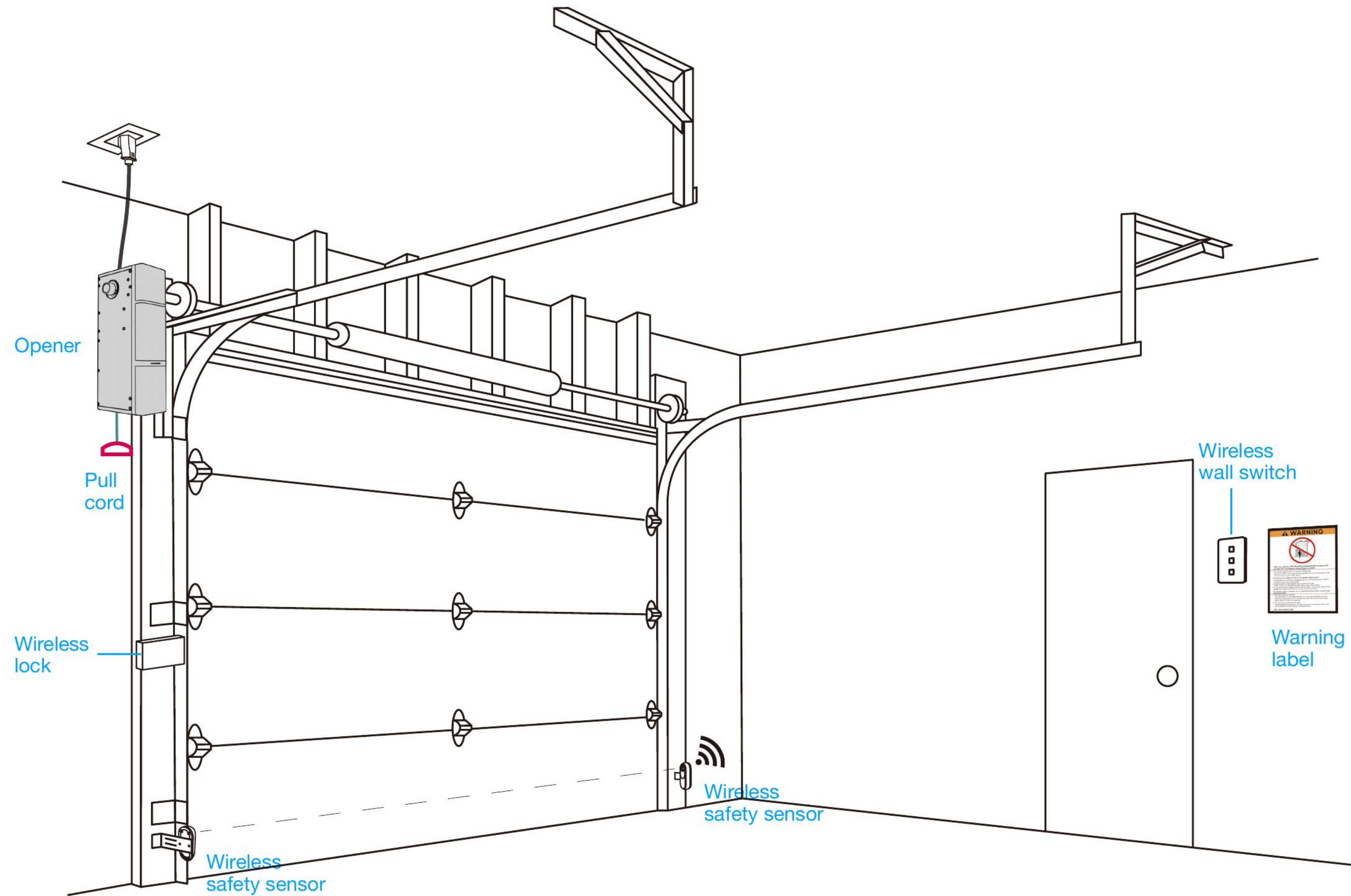
4. Emergency Access Measures (for garages with no alternative entry)

- An emergency disconnect device must be installed to allow access if the opener fails.
- If an emergency disconnect is installed: Test the disengagement function to ensure it remains operational.
- If no emergency disconnect is installed: All manual door locks must be removed or disabled.

5. Fastener Advisory

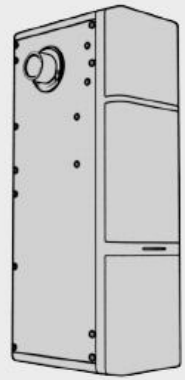
- The screws and fasteners included in this package are intended only for standard assembly of the opener and its components.
- For mounting the opener, rail, or accessories to walls, ceilings, door frames, or other surfaces, you must supply appropriate screws, anchors, or bolts suitable for your specific installation environment.
- Pre-drill all mounting holes as required for your materials.

Installation Diagram

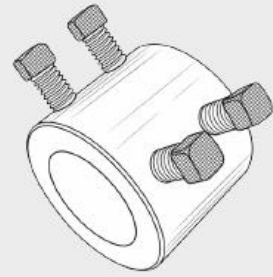


Installing the Opener

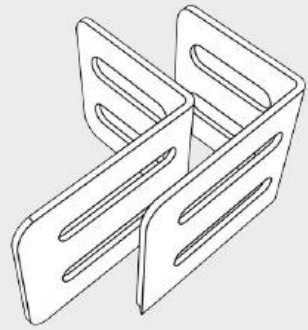
Locate in the packaging box:



Side mounted opener



Coupling



Mounting bracket



M6x12 Screws x 4



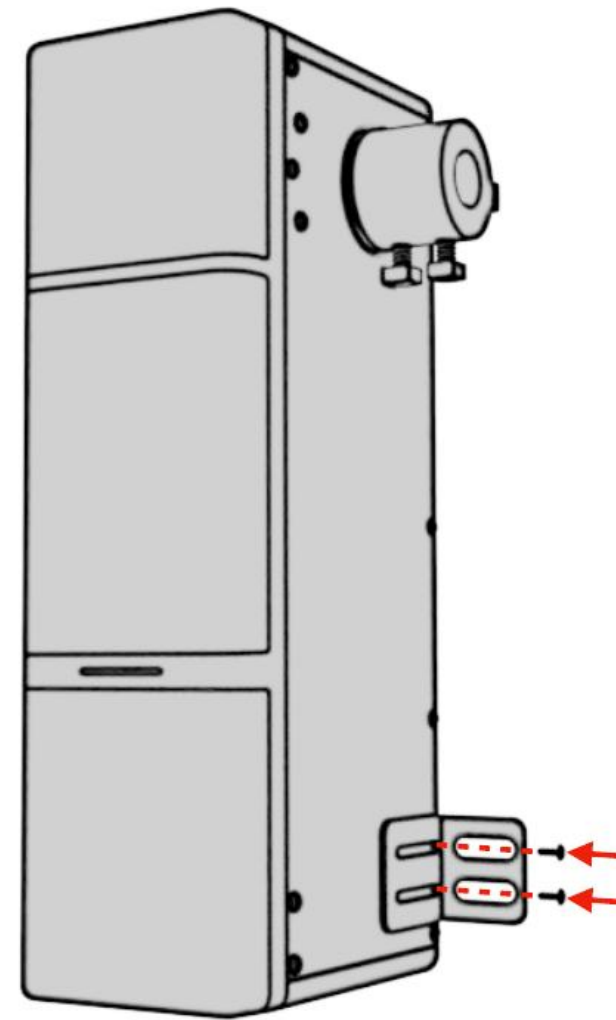
Allen wrench



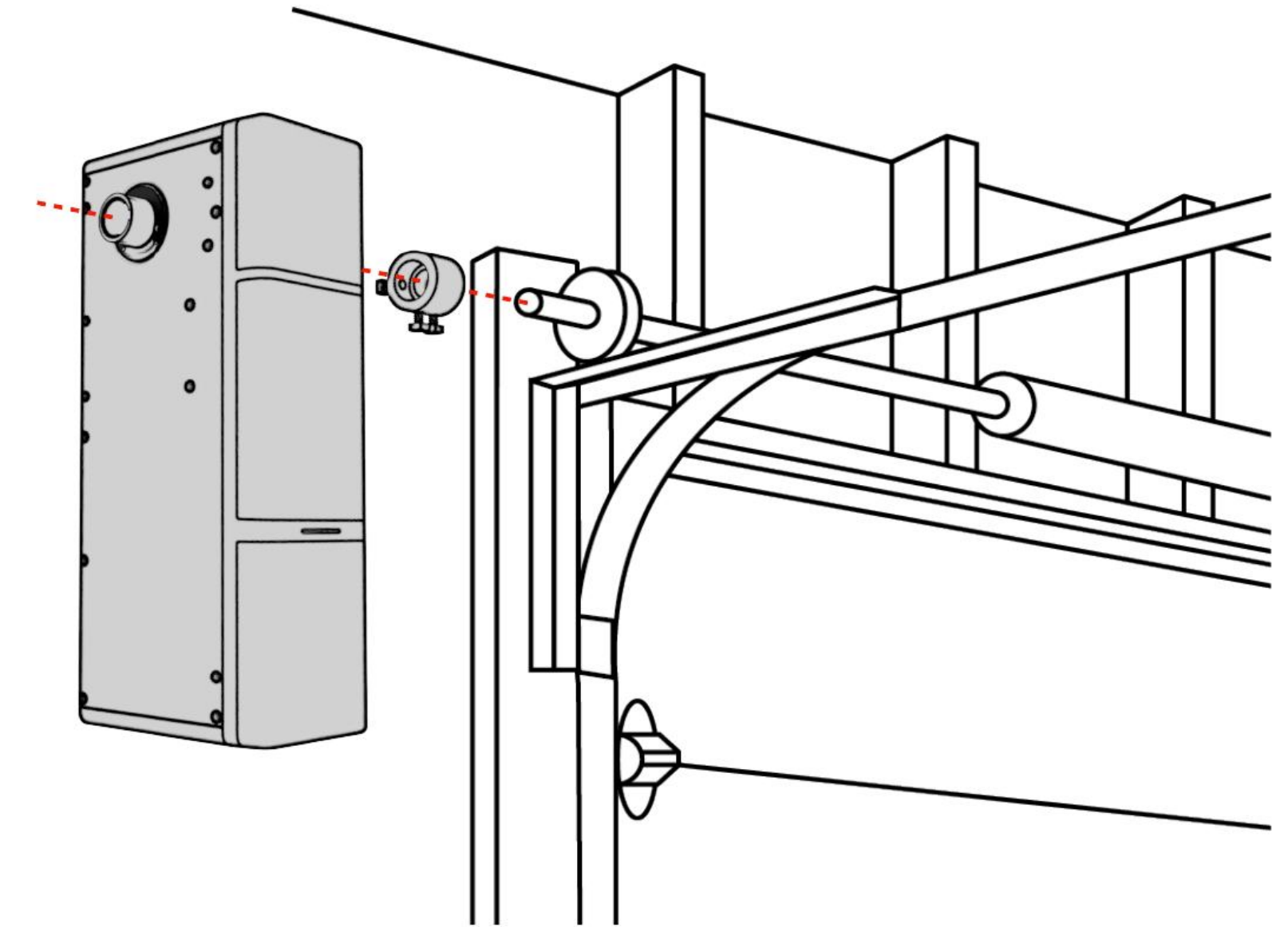
Warning

To prevent injury, please wear protective gloves during assembly.

1. Secure the bracket to the side-mounted opener using M6x12 screws, but do not tighten them yet.



3. Secure the bracket to the wall with screws.



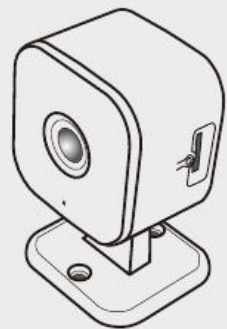
2. Slide the coupler onto the door shaft, then slide the side-mounted opener onto the shaft in the same direction and adjust the position.

4. Use an adjustable wrench to tighten the four screws on the coupling, which are arranged at 90-degree intervals.

5. Then use an Allen wrench to tighten the bracket screws.

Installing the Smart Camera

Locate in the packaging box:

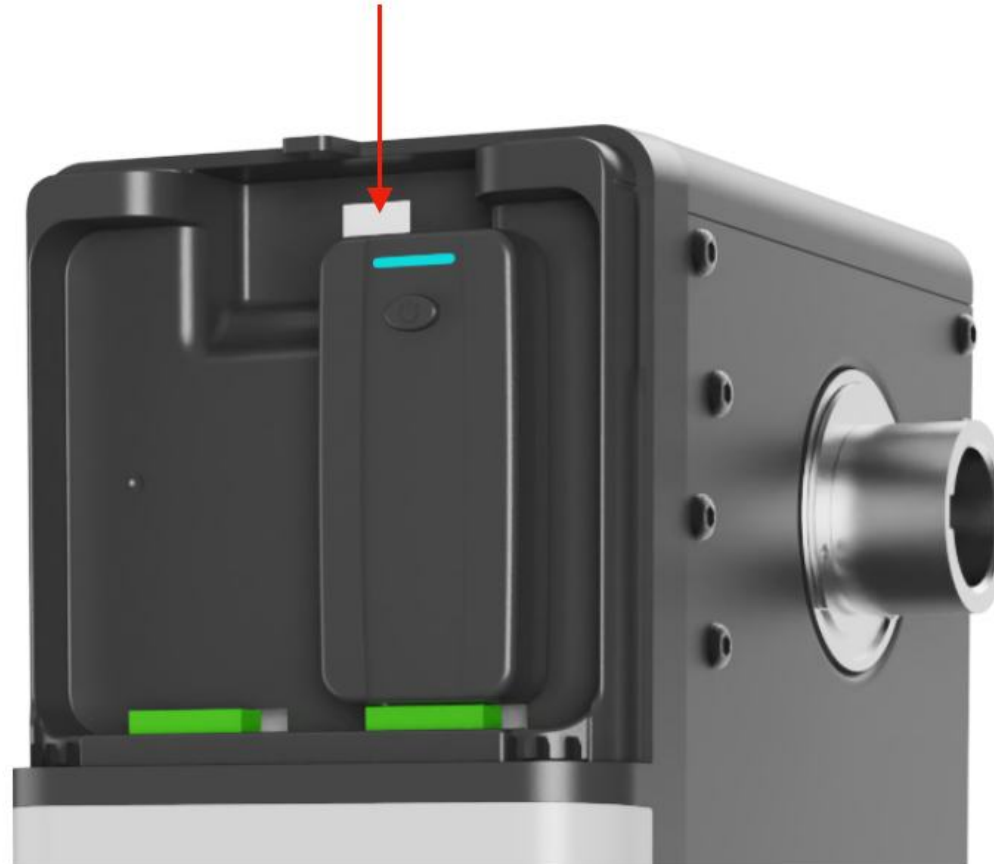


Smart camera

Technical Specifications:

- Resolution: up to (2560 X 1440 pixel) @ 15 fps
- Viewing angle: 90°
- Storage: supports exFAT and FAT32 file systems, up to 256GB microSD card (not included)
- WiFi: IEEE 802.11n, 2.4GHz
- Two way audio
- Motion alerts

1. Feed the camera's connection cable through the cable entry hole and plug it into the socket here, paying attention to the orientation.



2. This camera comes with a magnetic base and a mounting plate. Secure the mounting plate in the appropriate position, then attach the camera base to the mounting plate using the magnet. Adjust the camera angle to ensure a clear view of the entire garage door.

3. You can purchase a microSD card separately and insert it into the card slot to enable local recording.



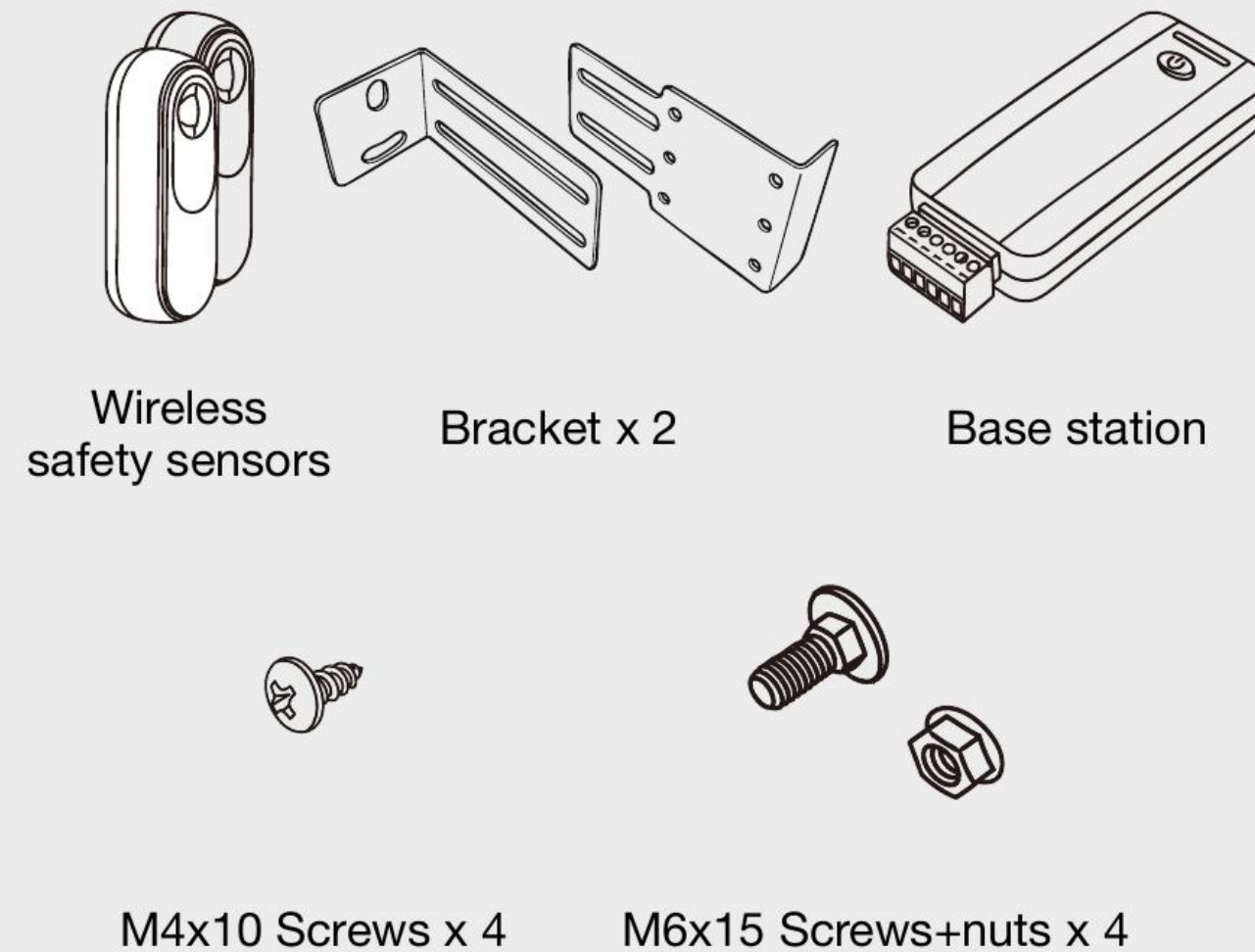
Supports exFAT and FAT32 file systems, up to 256GB capacity



Card Slot

Installing the Safety Sensors

Locate in the packaging box:



Note

Depending on the specific construction of your garage door and wall materials, you must supply appropriate mounting screws suitable for those materials and pre-drill holes at the indicated locations.

⚠ Warning ⚠

Do not mount to drywall. For optimal safety and performance, all components must be securely anchored to structural framing members (wood studs or concrete).

1. As shown in the diagram below, first connect the brackets of the wireless safety sensors using two M6x15 screws. Then, mount the infrared transmitter and receiver modules of the safety sensor to their respective brackets using two M4x10 screws for each module.

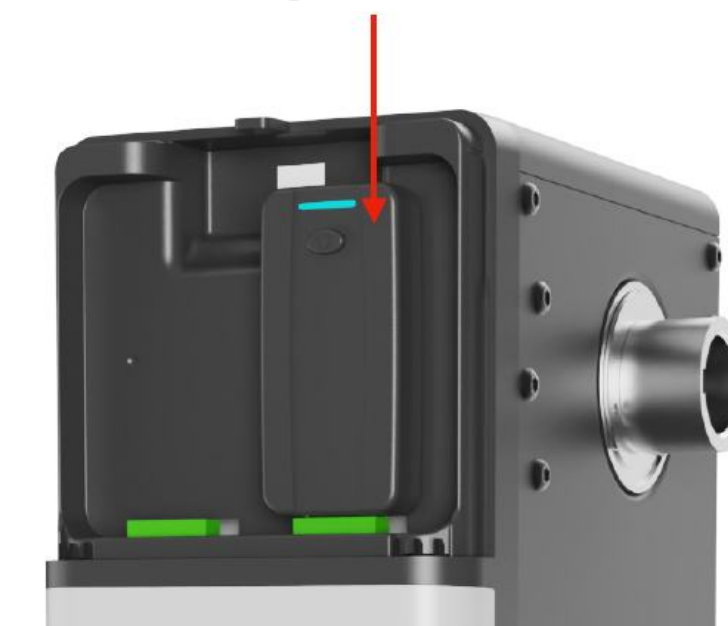


Note: The "Left" and "Right" sides are determined when standing inside the garage, facing the door.

2. Secure the safety sensors to both sides of the garage door at a height of approximately 15~20 cm using the screws. IR TX and IR RX modules are not side-specific, but install the IR RX module on the side away from direct strong light. Adjust the bracket width to maintain a distance of 10~12 cm between the sensors and the wall adjacent to the door.

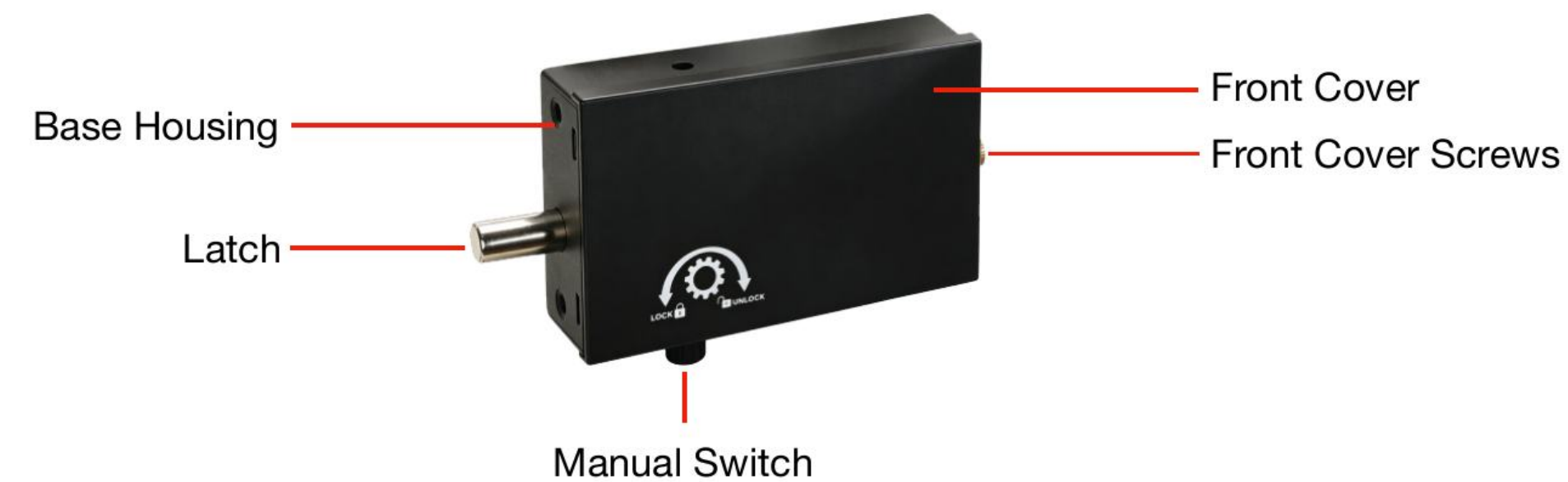


3. Plug the wireless safety sensor base station into the outlet as shown in the figure below.



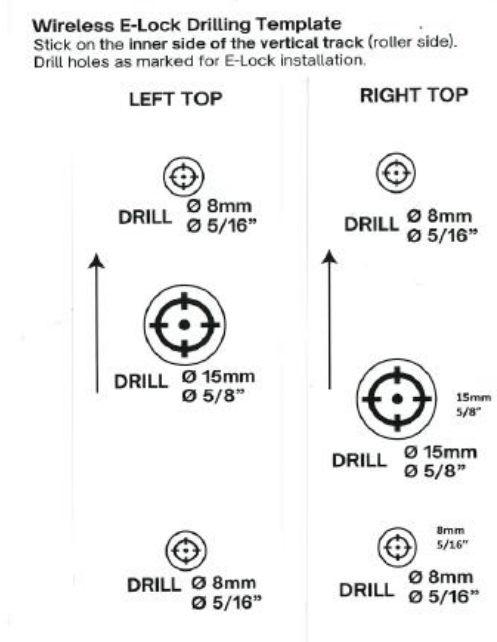
WIRELESS LOCK USER MANUAL

This wireless lock features a low-power design and has a battery life of over 3 years under normal use. It is compatible with both overhead and side-mounted openers, making it suitable for locking sectional garage doors. The lock receives opening signals to retract the bolt before the door opens, and receives closing signals to extend the bolt after the door is fully closed.



PACKING LIST

ITEM	Qty
Wireless Lock	1
M6x14 Screws	2
Drilling Template	1
AA Battery	4



Drilling Template

"Left" and "Right" refer to the left and right tracks of the door, respectively.

TECHNICAL SPECIFICATIONS

Power supply	6V	Rated range	13 m
Battery voltage	1.5V	Operating temperature	-15°C / 55°C
Battery capacity	1800mAh	Waterproof rating	IP44
Battery type	AA	Net Weight	440 g
Expected battery life	> 3 years	Gross Weight	630 g
Current consumption	25 µA	Product size: 131 x 34 x 79 mm	
Wireless frequency	2.4GHz	Packaging size: 155 x 103 x 63 mm	

INSTALLATION



1. The center point of the latch is defined as 30 mm above the upper edge of the roller on the second door panel from the bottom.

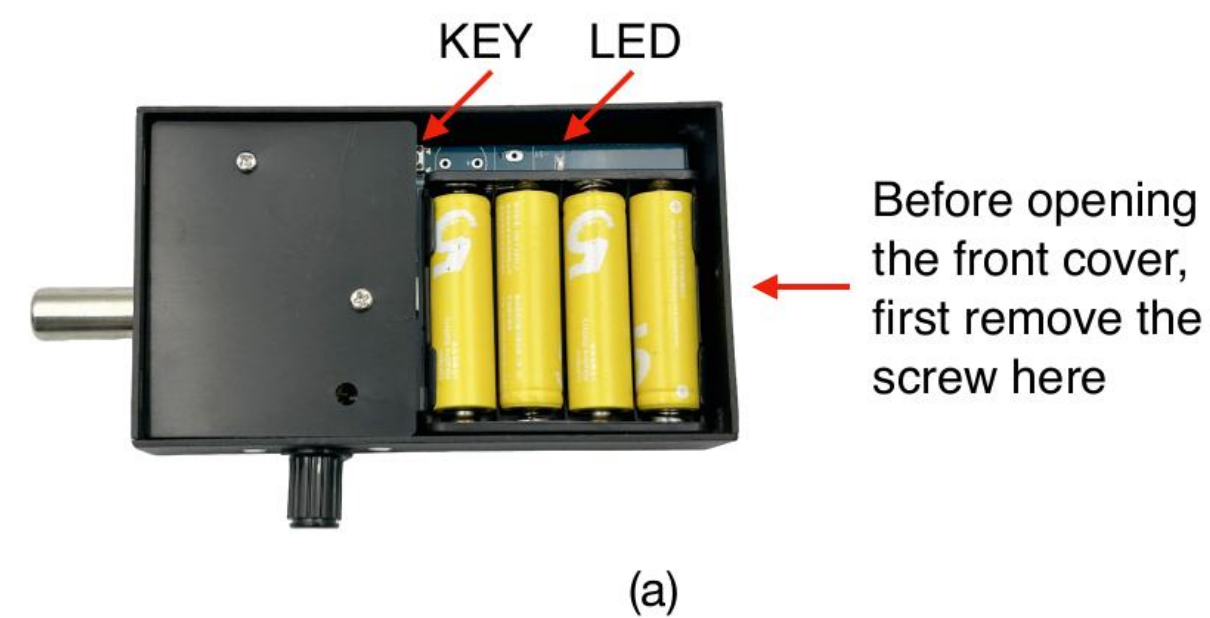


2. Align the center of the lock hole on the drilling template with the lock hole position you just determined, then attach it to the door track as shown in the diagram.

WIRELESS LOCK USER MANUAL

3. Drill three holes according to the drilling template, then remove the template.
4. Use two M6x14 screws to secure the wireless lock to the door track through the screw holes drilled in the previous step.

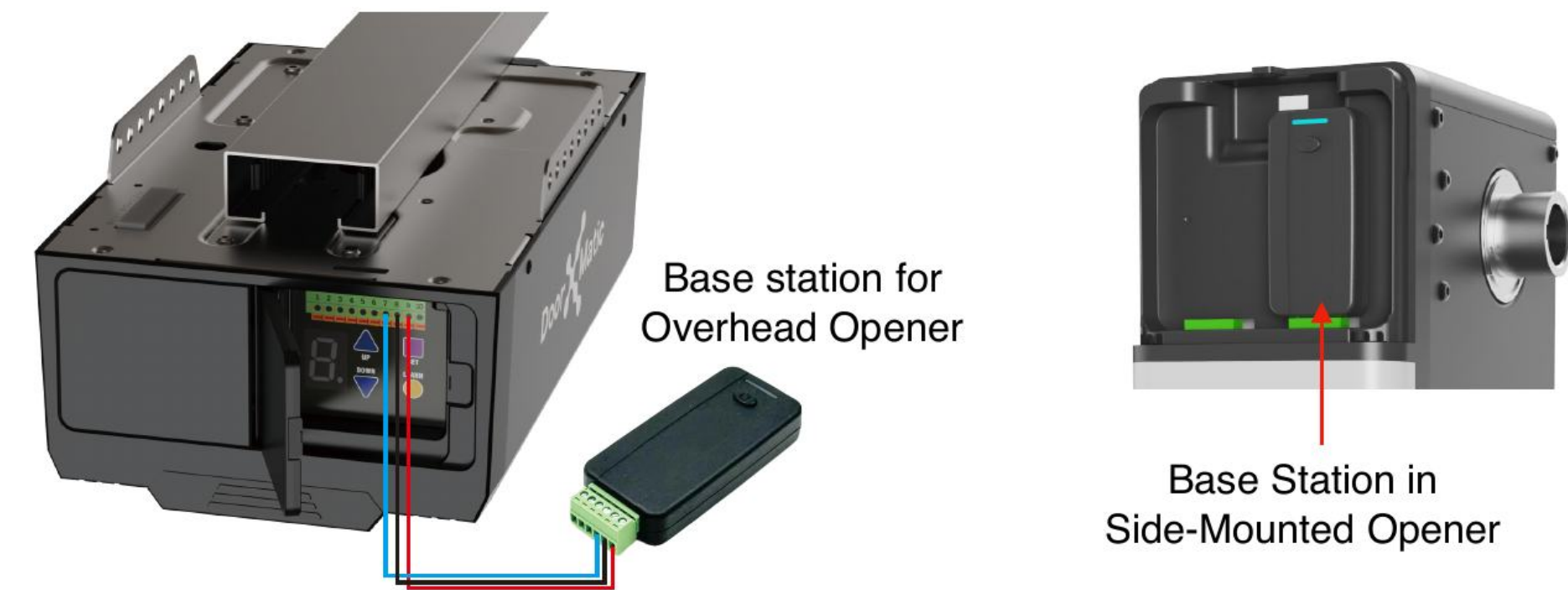
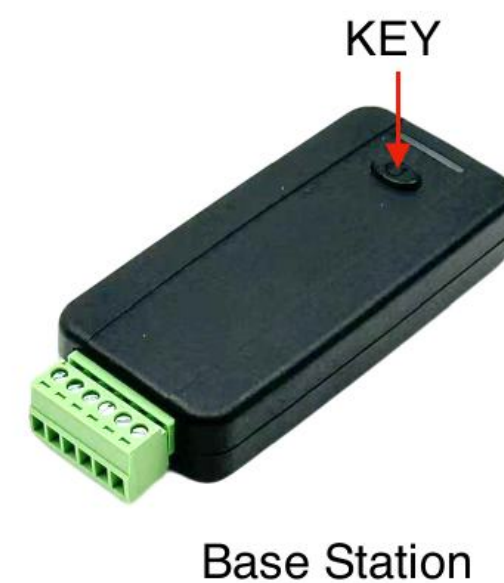
BATTERY REPLACEMENT



1. After prolonged use, if the wireless lock emits a short “beep” every 5 minutes, this indicates that the battery voltage is too low and the batteries need to be replaced.
2. Open the front cover of the wireless lock and remove the four AA batteries at the right.
3. Remove the old batteries, replace them with new ones, and close the front cover to complete the battery replacement.

WIRELESS PAIRING

1. Briefly press the KEY shown in Figure (a); the LED will light up for 8 seconds.
2. While the LED is lit, press the KEY on the garage door opener base station (if available) to complete the pairing.
3. For openers that came with a wireless lock from the factory, pairing is already complete.



WARRANTY

DoorLiftIQ warrants that this product is free from defects in materials and workmanship for one year from the date of purchase. During this one-year period, DoorLiftIQ will repair or replace the product free of charge, covering parts, labor, and return shipping and handling fees to the customer.

This limited warranty does not cover:

- Normal wear and tear of plastic (exterior components).
- Damage resulting from misuse, improper installation, or unauthorized modifications.

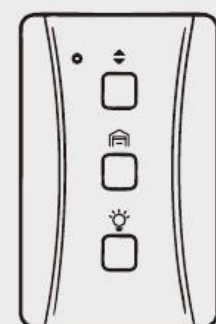
To request warranty service:

- Please contact your dealer or installer to obtain a Return Authorization (RA) number.
- Include the original proof of purchase and the RA number with the returned product.
- Clearly write the RA number on the outside of the return package.

Failure to comply with these requirements may void warranty eligibility.

Installing the Wireless Wall Switch and Wireless Keypad

Locate in the packaging box:



(Optional)
Wireless wall switch



(Optional)
Wireless
keypad

Note

Depending on the specific construction of your garage door and wall materials, you must supply appropriate mounting screws suitable for those materials and pre-drill holes at the indicated locations.

Avoid mounting the wireless wall switch and wireless keypad on metal surfaces, as this can significantly reduce signal strength and operating range.



Warning

Do not mount to drywall. For optimal safety and performance, all components must be securely anchored to structural framing members (wood studs or concrete).

1. Apply the two included adhesive pads to the back of the wireless wall switch, then remove the protective liners.



2. Mount the wall switch in a suitable location inside the garage, ensuring it provides a clear view of the entire garage door.



3. Remove the two screws at the bottom of the wireless keypad and take off the cover plate.



4. Secure with screws in the direction indicated by the arrows and tighten firmly.



5. Replace the cover plate and tighten the screws securely.

System Setup and Adjustment

1. Perform Garage Door Travel Limit Settings

The opener will not function properly until the door's open and close limits are set. For detailed instructions, please refer to "Setting the Door's Travel Limits" on page [14].

2. Wireless Safety Sensors Alignment

After completing the system installation and wiring, connect power to the opener. Align the infrared transmitter and receiver modules as shown in the Fig 1 to ensure optimal performance. Successful alignment will be confirmed by a short "beep" from the buzzer. An audible "beep-beep" alert will sound if the infrared beam is blocked or misaligned.

If you have installed the SmartLife app and successfully added your device following the instructions on page [10], you can now enter the device page within the app, refer to Fig 2. Use the safety sensor icon in the upper-right corner to assist with infrared alignment. For icon color meanings, please refer to page [11].



Fig 1

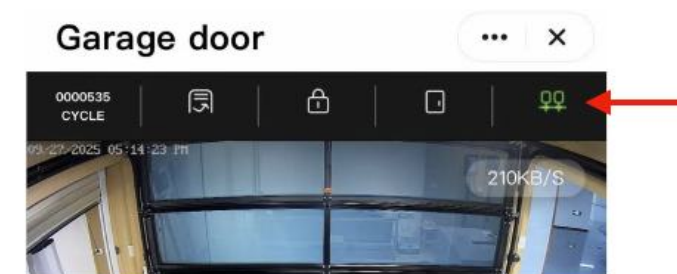


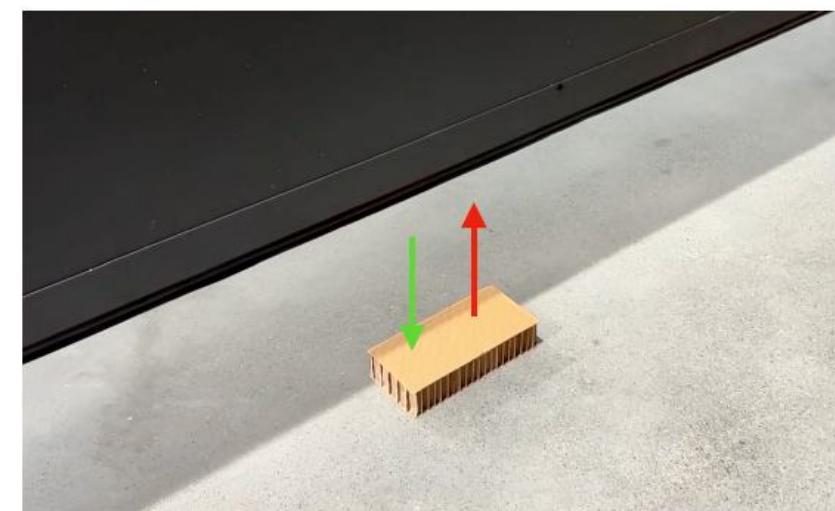
Fig 2

3. Safety Sensors Reversal Test

With the door fully open, initiate the closing door using your remote control. Immediately block the sensor's light beam with an obstacle. The door must immediately reverse direction and return to the fully open position.

4. Garage Door Safety Reversal Test

The safety reversal test must be performed after installation and following any adjustment. Place a 1-½ inch (3.8 cm) high object (e.g., a 2×4 block) under the door. Activate the door to close. Upon contacting the obstruction, the door must immediately reverse and return to the fully open position.



5. Apply Warning Label

Affix the provided warning label near the wall switch to complete the system installation and setup.

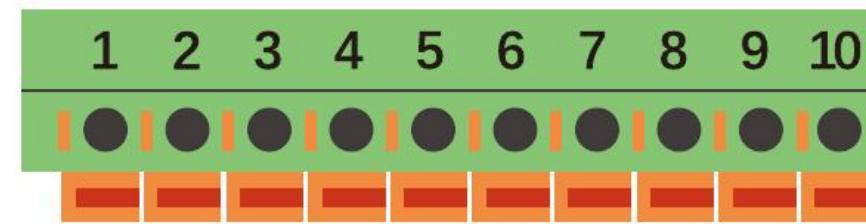


6. Wireless Device Pairing

All wireless devices are pre-paired at the factory and are ready for immediate use according to the manual.

If a device becomes unresponsive due to malfunction, maintenance, or replacement, please refer to page [22] for the wireless device pairing procedure.

Description of Connections



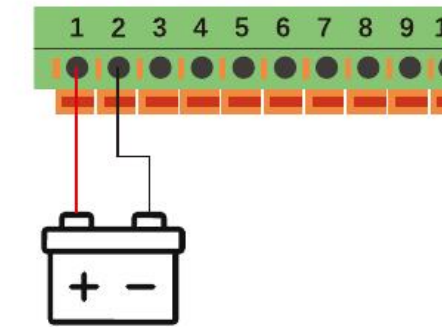
- 1. Battery +
- 2. GND
- 3. Alarm Light 24V +
- 4. GND
- 5. GND

- 6. Wired Wall Button
- 7. Idle
- 8. GND
- 9. Wired Safety Sensor
- 10. Idle

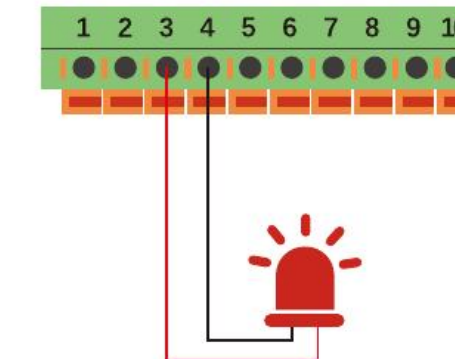
Terminal Block Names

This terminal is used to connect optional expansion accessories. Pay attention to positive and negative polarity when wiring; non-professionals should not perform this operation.

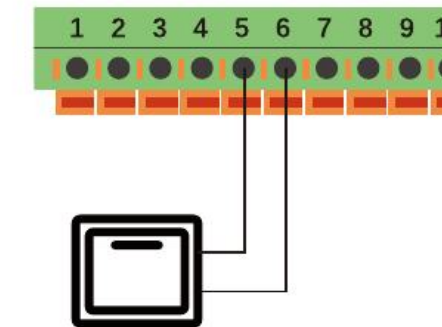
1. Backup battery (optional accessory)



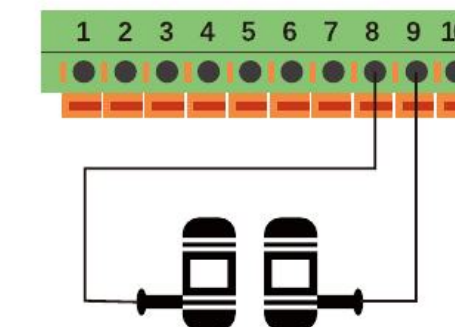
2. Alarm light (optional accessory)



3. Manual switch (optional accessory)



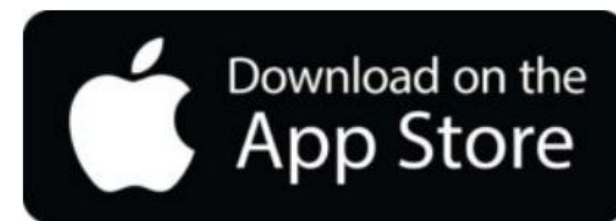
4. Wired safety sensor (optional accessory)



App Installation and Configuration



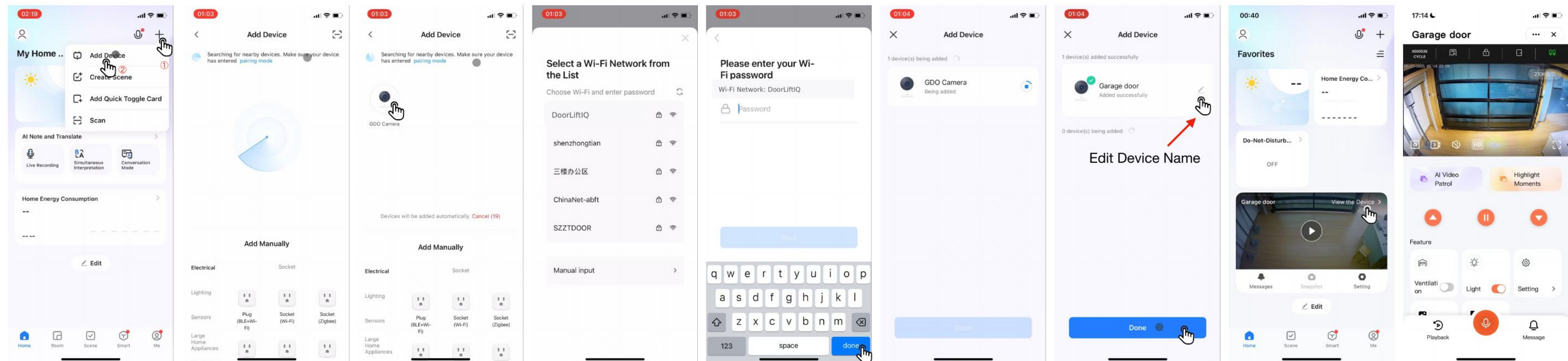
1. Please ensure your mobile device is running iOS® 9+, or Android™ 5.0+.
Search for "SmartLife" in the Apple App Store or Google Play Store to download and install the app. Then open the SmartLife app and follow the on-screen prompts to complete account registration and log in.



2. Please use your smartphone to test the 2.4GHz Wi-Fi signal strength inside the garage. Ensure the signal strength is 80% or higher, then connect to that network.

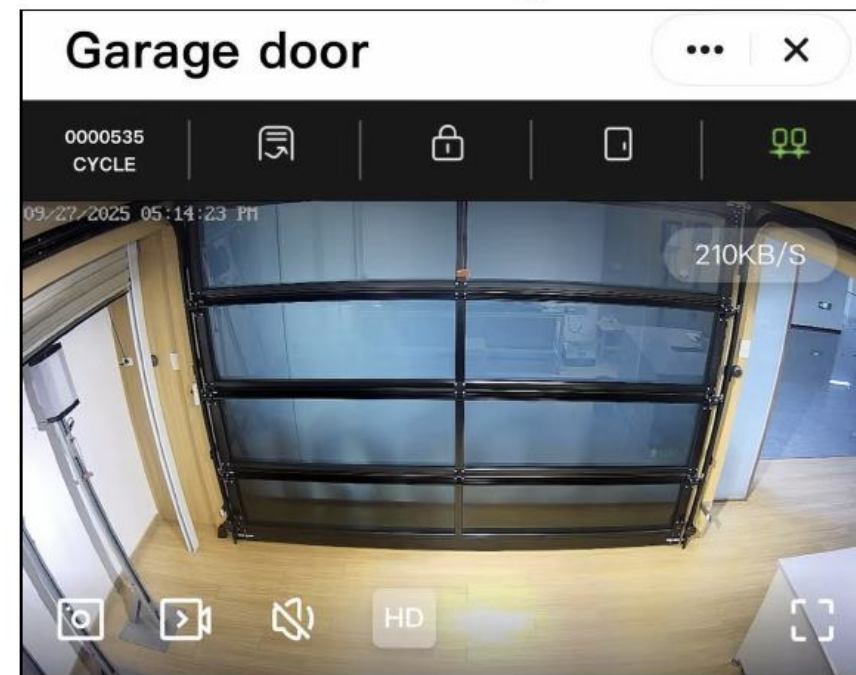


3. Adding the Door Opener to SmartLife: First, enable Bluetooth on your smartphone. Then



App Installation and Configuration

4. SmartLife Device Page Overview:



Cycle Counter:



Counts door open/close cycles. A flashing red light indicates the preset cycle count has been reached, signaling that maintenance is due. See page [26].

Auto-Reverse Alert:



The icon will flash red when the door encounters an obstruction or when the safety sensor beam is blocked.

Electronic Lock:



Optional Accessory - Displays Electric Lock Status

Wicket Door Status:



Optional Accessory - Displays Wicket Door Status

Safety Sensors Status:



White: Safety sensors not installed.
Green: Safety sensors installed and beam is clear.
Flashing Red: Sensor beam is blocked - garage door will automatically reverse.



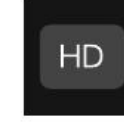
Screen Shot button



Screen Recording button



Mute / Unmute button



Switch HD / SD Resolution button



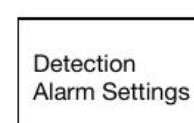
Full Screen View button



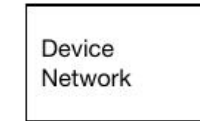
More Settings



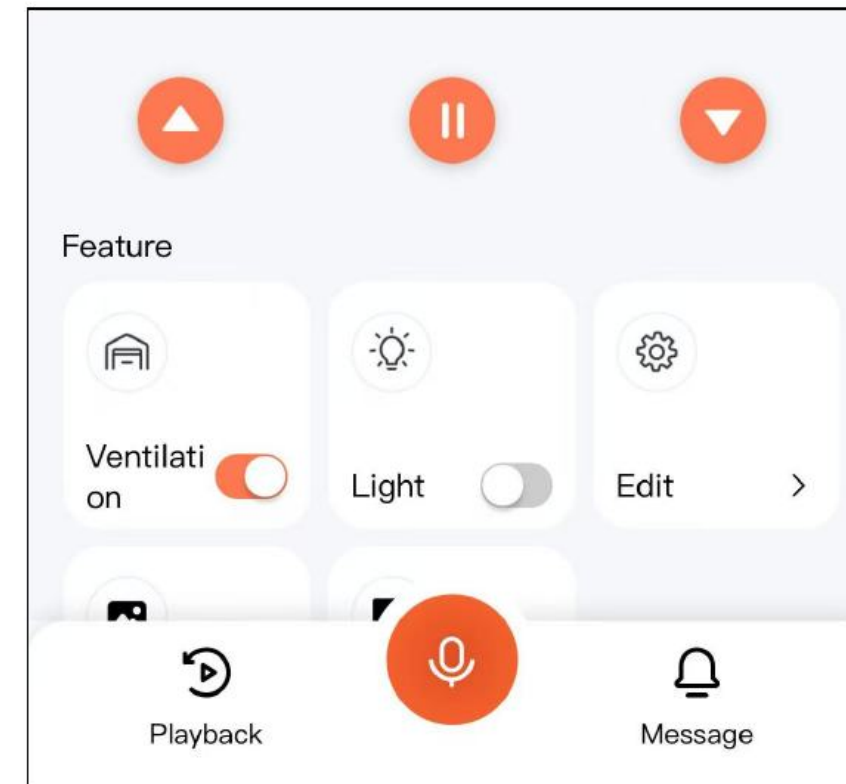
Invite Family & Friends



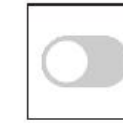
Enable / Disable Human Detection Alerts with customizable scheduling



Change Wi-Fi Network and Check Signal Strength



On Indicator



Off Indicator



Open the Garage Door



Stop the Garage Door



Close the Garage Door



Partial Open Function / Ventilation Mode

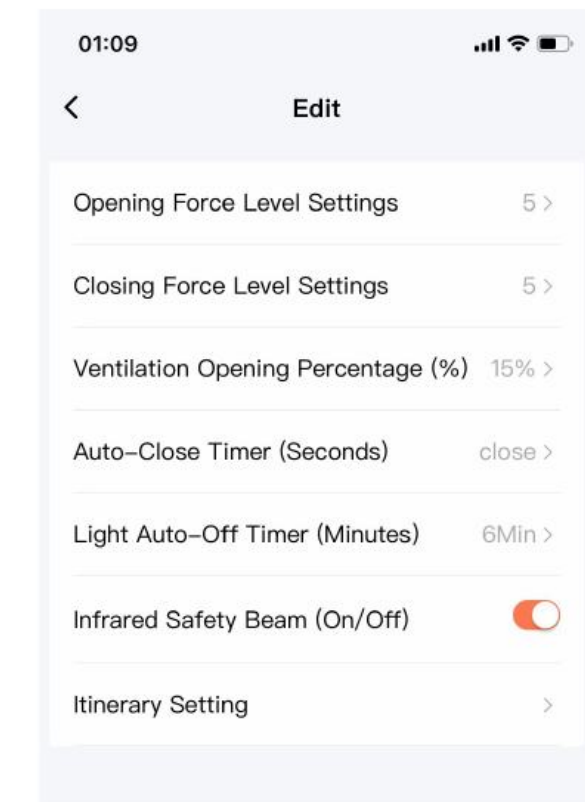


Light On / OFF Button



Edit Button

Tap the "Edit" button to access the device configuration menu below. Please refer to pages [22-26] for operating instructions.



Tap to Enable Microphone



Tap to Disable Microphone



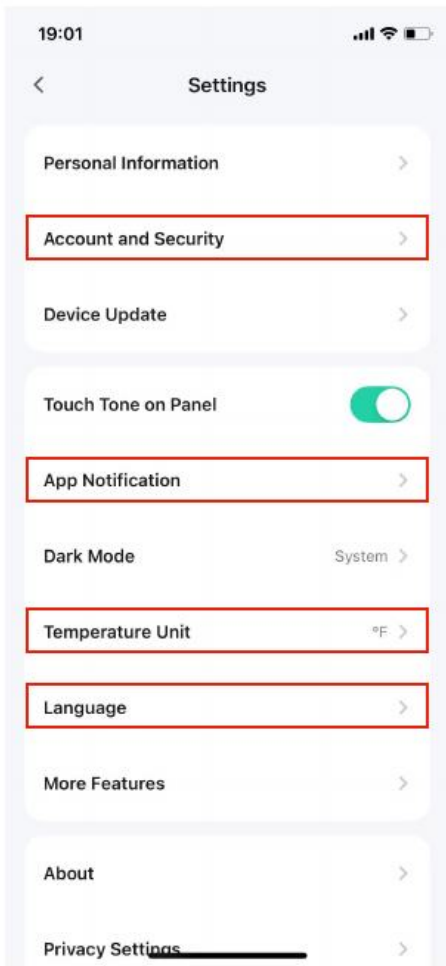
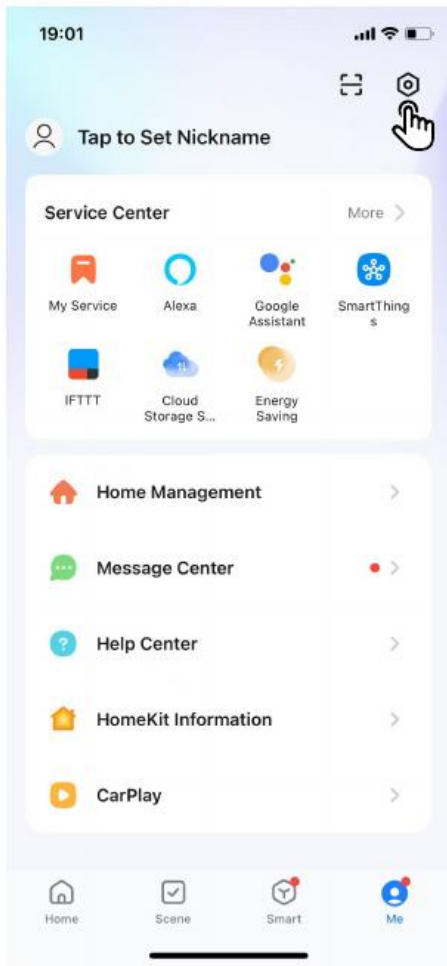
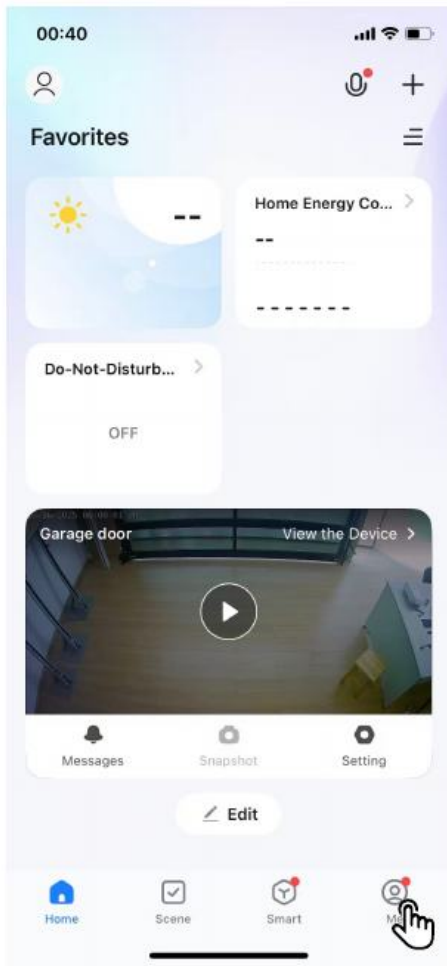
Playback Button



View History Message

App Installation and Configuration

5. SmartLife Other Common Settings:



Account and Security: Account & Security Settings

App Notification: App Notification Settings

Temperature Unit: Switch between Celsius and Fahrenheit

Language: Set App Language

6. If you have an Alexa or Google smart speaker at home, you can search for "Alexa" or "Google Home" in the Apple App Store or Google Play Store. Follow the prompts to download and install the respective app.



App Store

Google Play



App Store

Google Play

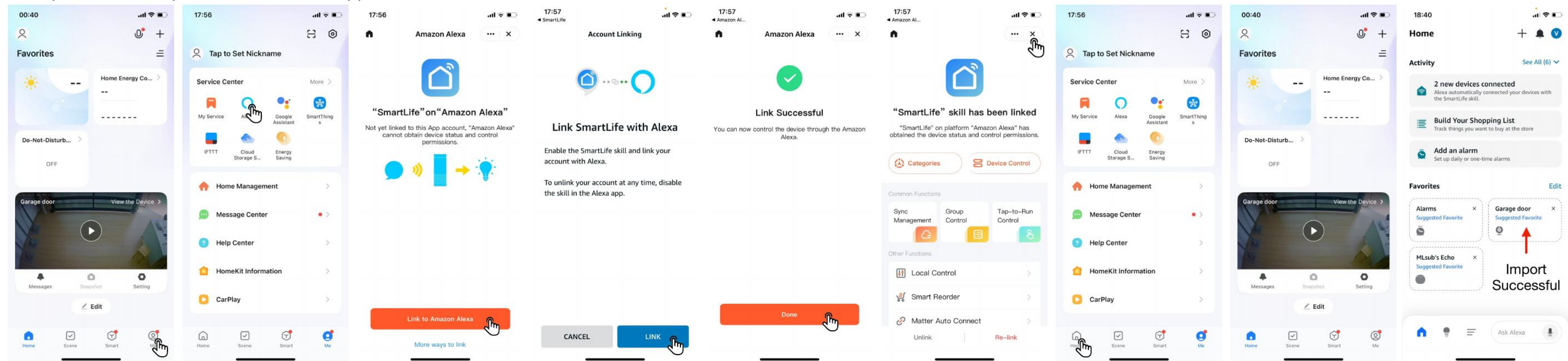
7. Create and log in to your Alexa or Google Home account. Then, follow the in-app instructions to add your smart speaker to the respective service.

8. Once setup is complete, you can begin using voice control. Specific voice commands include:

No.	Action	Alexa	Google Home
1	Open Door	Set the [device name] to open	Set the [device name] to open
2	Pause Door	Set the [device name] to pause	Set the [device name] to pause
3	Close Door	Set the [device name] to close	Set the [device name] to close
4	Light On	Turn on the [device name] light	Turn on the [device name] light
5	Light Off	Turn off the [device name] light	Turn off the [device name] light

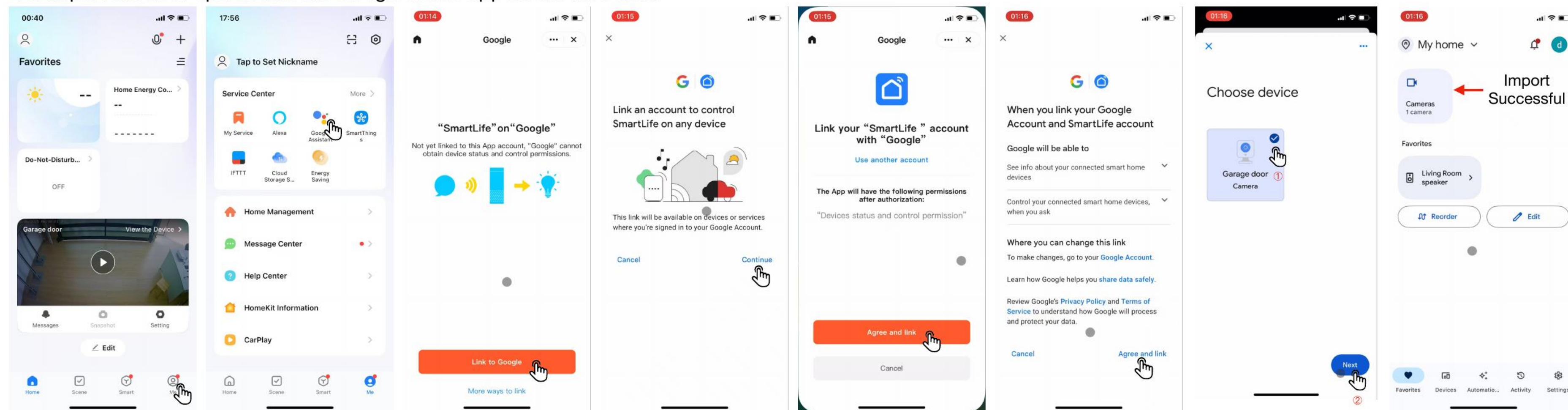
App Installation and Configuration

9. Import the door opener into the Alexa app as shown below:



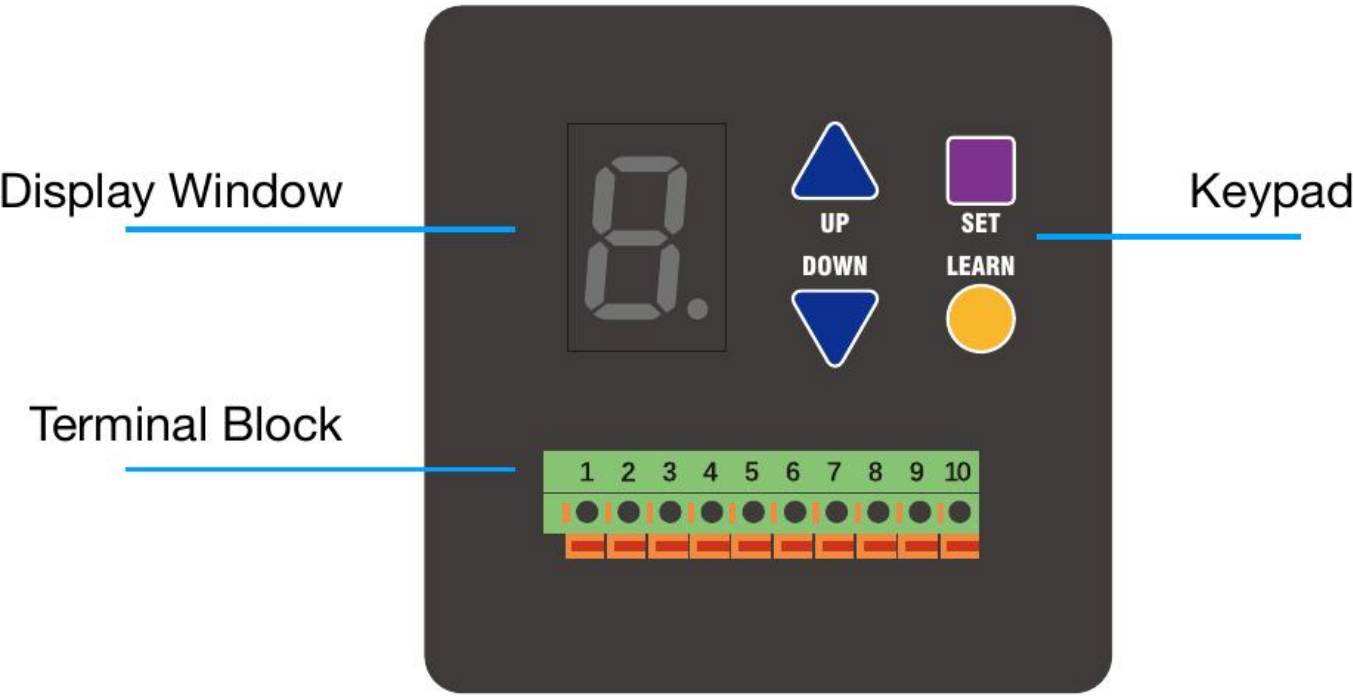
In the Alexa APP

10. Import the door opener into the Google Home app as shown below:



Opener Settings

Control Panel



1. Program Remote Control, Wireless Wall Switch, or Wireless keypad

No.	Action	Display	Notes
1	Press "LEARN"		
2	 Press any button Press "PIN+ENTER"		Remote device successfully added

2. Delete All Remote Devices

No.	Action	Display	Notes
1	Press and hold "LEARN"		When the display shows
2	Until		All remote devices successfully deleted
3	Release		

3. Setting the Door's Travel Limits

No.	Action	Display	Notes
1	Press and hold "SET"		Until "P" is shown
2	Release "SET"		You can now set the door's open limit position
3	Press and hold "UP"		Until the door reaches the fully open position. Use the "UP" or "DOWN" keys for fine-tuning
4	Press "SET"		Save settings and proceed to close limit setting
5	Press and hold "DOWN"		Until the door reaches the fully closed position. Use the "UP" or "DOWN" keys for fine-tuning
6	Press "SET"		Save Settings. The door will automatically perform one complete open-close cycle to finalize the configuration

Note:

- This procedure sets the fully open and fully closed positions for the door.

⚠ Warning:

- The door's travel limits must be set for the opener to function properly.
- During the setting process, the door will move. Maintain a clear view of the door and keep people, pets, and objects away from the door's path to prevent injury or damage.
- After any adjustment, you must perform the safety reversal test to verify the door reverses upon contacting a 1-½ inch (3.8 cm) high object.

Opener Settings

4. Opening/Closing Force Adjustment

No.	Action	Display	Notes
1	Press and hold "SET" then "UP"		Blinking
2	Press "SET"		You can now adjust the door's opening force
3	Press "UP" or "DOWN"	1-8	Select the desired opening force level. Levels 1-8 are available (factory default is set to 5)
4	Press "SET"		Save settings and proceed to the closing force adjustment
5	Press "UP" or "DOWN"	1-8	Select the desired closing force level. Levels 1-8 are available (factory default is set to 5)
6	Press "SET"		Settings saved

Note:

- This setting adjusts the amount of force the motor applies when opening and closing the door.
- Increase the opening force if the door is heavy, moves unevenly, is slow, or gets stuck during opening.
- Increase the closing force if the door has difficulty closing completely or reverses unexpectedly without an obstruction.
- Use caution when adjusting these settings to prevent motor overload and potential strong rebounding or reversal.

5. Safety Sensor Settings

No.	Action	Display	Notes
1	Press and hold "SET" then "UP"		Blinking
2	Press "UP"		Blinking
3	Press "SET"		Solid Light - You may now begin the setup process
4	Press "UP" or "DOWN"	0-1	0 = Off, 1 = On (Factory Default: On)
5	Press "SET"		Settings saved

Note:

- The safety sensor function must be enabled here if safety sensors are installed and connected.

⚠ Warning:

- In North America, the safety sensor remains active at all times and cannot be turned off.

Opener Settings

6. Auto-Close Timer Setting

No.	Action	Display	Notes
1	Press and hold "SET" then "UP"		Blinking
2	Press "UP"		Blinking
3	Press "UP"		Blinking
4	Press "SET"		Solid Light - You may now set the timer
5	Press "UP" or "DOWN"	0-9	Select the desired timer duration. Levels 0-9 are available (factory default is 0)
6	Press "SET"		Settings saved

Note:

- Sets how long the door remains open (in seconds). The door will close automatically when the timer expires.

Timer Parameter Table

0	1	2	3	4	5	6	7	8	9
Timer Off	10 s	20 s	30 s	40 s	50 s	60 s	90 s	120 s	180 s

7. Ventilation Setting

No.	Action	Display	Notes
1	Press and hold "SET" then "UP"		Blinking
2	Press "UP"		Blinking
3	Press "UP"		Blinking
4	Press "UP"		Blinking
5	Press "SET"		Solid Light - You may now configure the ventilation setting
6	Press "UP" or "DOWN"	0-5	Select the desired opening percentage. Levels 0-5 are available (factory default is 3).
7	Press "SET"		Settings saved

Note:

- This setting adjusts how far the door opens in ventilation mode (expressed as a percentage of the door's full height).
- Ideal for fresh air circulation or for safer in-garage package delivery.

Percentage Parameter Table

0	1	2	3	4	5
0%	5%	10%	15%	20%	40%

Opener Settings

8. Light Timer Setting

No.	Action	Display	Notes
1	Press and hold “SET” then “UP”		Blinking
2	Press “UP”		Blinking
3	Press “UP”		Blinking
4	Press “UP”		Blinking
5	Press “UP”		Blinking
6	Press “SET”		Solid Light - Timer can now be set
7	Press “UP” or “DOWN”	1-6	Select the desired timer duration. Levels 1-6 are available (factory default is 6)
8	Press “SET”		Settings saved

Note: Sets the duration (in minutes) that the light remains on following door movement. The light will automatically shut off when the timer ends.

Light Timer Parameter Table

1	2	3	4	5	6
1 m	2 m	3 m	4 m	5 m	6 m

9. Single Section Tilt-Door Hard Close Time Setting

No.	Action	Display	Notes
1	Press and hold “SET” then “UP”		Blinking
2	Press the “UP” key 5 times		Blinking
3	Press “SET”		Solid Light - Timer configuration is now available
4	Press “UP” or “DOWN”	1-5	Select the desired timer duration. Levels 1-5 are available (factory default is 1)
5	Press “SET”		Settings saved

- Note:
- This function is only applicable to tilt-up (one-piece) garage doors.
 - Do not use this setting with sectional garage doors.

Close Timer Parameter Table

1	2	3	4	5
1 s	2 s	3 s	4 s	5 s

Opener Settings

10. Door Opening/Closing Speed Adjustment

No.	Action	Display	Notes
1	Press and hold "SET" then "UP"		Blinking
2	Press the "UP" key 6 times		Blinking
3	Press "SET"		Solid Light - Configuration is now available
4	Press "UP" or "DOWN"	0-1	Select the desired speed level. Levels 0-1 are available (factory default is 0)
5	Press "SET"		Settings saved

Note: Adjust this setting only when slower door operation is desired.

Speed Parameter Table

0	1
Normal Speed	20% Slower

11. Service Cycle Counter Setting

No.	Action	Display	Notes
1	Press and hold "SET" then "UP"		Blinking
2	Press the "UP" key 7 times		Blinking
3	Press "SET"		Solid Light - You may now configure the counter
4	Press "UP" or "DOWN"	1- 3	Select the desired count value. Levels 1-3 are available (factory default is 2)
5	Press "SET"		Settings saved

Note: Tracks and resets the number of door cycles since installation or the last maintenance.

Counter Parameter Table

1	2	3
2000 cycles	4000 cycles	8000 cycles

Warranty Terms and Conditions

The manufacturer hereby warrants to the original purchaser that this product is free from defects in materials and workmanship under the following terms:

1. Warranty Period

- Lifetime warranty on motor, 5-year warranty on parts, 1-year warranty on accessories from the original date of purchase.

2. Service Process

- If the product must be returned to the manufacturer for service, the purchaser is responsible for all shipping costs both ways.
- You must contact the distributor before removing or returning the product.
- The manufacturer will, at its discretion, repair or replace any parts confirmed to be defective.
- A valid proof of purchase is required for all warranty service.

3. Product Changes

- The manufacturer reserves the right to make changes to current and future products without obligation to modify previously manufactured units.

4. Warranty Validation

- This warranty is valid only if the product has been installed according to the manufacturer's official installation instructions.

5. Limitations

This warranty does not cover defects, damage, or failures resulting from:

- Lack of or improper preventive maintenance or adjustment.
- Continued use after a known defect is apparent.
- Unauthorized modification, alteration, or repair.
- Acts of God, force majeure, or external causes such as power surges.

6. Non-Covered Items

- Consumable parts (e.g., batteries, fuses).
- Sensitivity adjustment services.
- Remote control signal reception range.

7. Voiding Conditions

This warranty is void if the product is damaged due to:

- Water damage, moisture, or condensation.
- Electrical power faults or surges.
- Natural disasters or acts of God.
- Service or modification by unauthorized personnel.
- Radio frequency interference.
- Failure to perform required maintenance.

- Outstanding payments must be settled

8. Legal Provisions

- This warranty is governed by the Trade Practices Act and relevant state/territory consumer protection laws.
- This warranty supersedes all other express or implied warranties, including the implied warranties of merchantability and fitness for a particular purpose.
- The manufacturer shall not be liable for any incidental, consequential, or indirect

9. DoorLiftIQ Customer Service

- Product Registration: www.doorliftiq.com/warranty
- Technical Support & Troubleshooting: www.doorliftiq.com/support
- Customer Service Email: support@doorliftiq.com

10. Before Contacting Support, Please Have Ready:

- Product Model Number
- Serial Number
- Proof of Purchase Information

(The manufacturer reserves the final right to interpret these warranty terms.)

Service Request Form

This warranty form must be completed upon installation.

The purchaser must keep this document in a safe place and present it, along with the original proof of purchase, as evidence of the purchase date when requesting warranty service.

Date of Purchase: _____

Purchaser's Name: _____

Purchaser's Address: _____

Installer Name: _____

Opener Serial Number: _____